



KEEP IN MIND ...

- ♦ The flowchart will not address all possible scenarios. The most important point is to keep yourself and students safe. Use common sense. Go with your gut. **Always** follow up with Leadership.
- ♦ **Never** leave a person who wants to hurt him/herself or others alone; not for any amount of time. Team up to make sure a Residence Life Staff Member or Campus Safety Personnel member is with the student of concern at all times.
- ♦ When interacting with a student that might have suicidal thoughts, it is important to remain calm and not to ask leading or judgmental questions, such as “You’re not going to kill yourself, are you?”.
- ♦ When asking a person if they are having thoughts of hurting self or others, use a relaxed, everyday tone like you would use to ask someone if they wanted to walk to Starbucks for coffee.
- ♦ Counseling Services offers crisis intervention during our hours of operation, Monday-Friday, 9 am-5 pm. Please escort the student to our office for assistance.
- ♦ If you do not let the Campus Safety Dispatcher know **exactly** what the concern/crisis is, they more than likely will **not** send the right employee/person to respond. If it is not a crisis, a Security Officer will be sent. If it is a crisis, a Deputy will be sent.
- ♦ If it is determined that the student needs to go to the hospital for assessment, please let the student know that their cell phone might not work in the hospital but a nurse can bring them a land line to use.
- ♦ **Always** document and submit your report to Residence Life Leadership as appropriate.