Standard #6 - Organizational Performance Results, Table 6.1

Complete the following table. Provide three or four examples, reporting what you consider to be the most important data. It is not necessary to provide results for every process.

Table 6.1 Standard 6 - Organizational Performance Results

Organi	izationa	al
Effecti	veness	Results

Organizational effectiveness results examine attainment of organizational goals. Each business unit must have a systematic reporting mechanism for each business program that charts enrollment patterns, student retention, student academic success, and other characteristics reflecting students' performance.

Key indicators may include: graduation rates, enrollment,

improvement in safety, hiring equity, increased use of web-based technologies, use of facilities by community organizations, contributions to the community, or partnerships, retention rates by program, and what you report to governing boards and administrative units.

			Analysis of Results		
Performance Measure Measurable goal What is your goal?	What is your measurement instrument or process? (Indicate length of cycle)	Current Results What are your current results?	Analysis of Results What did you learn from the results?	Action Taken or Improvement made What did you improve or what is your next step?	Insert Graphs or Tables of Resulting Trends (3-5 data points preferred)
6.1a - Maintain a high usage of the LFSB facility by community organizations and thus maintain a high visibility in the community	managed by SchoolDude application.	There were 19 events hosted here in 2017.	The facility held less events in 2017 than 2016 due to major renovations on the building fixtures and added a P.O.D. Express in the building during the summer.	In 2017, the facility has done the following renovations: a new student food service (P.O.D. Express) in the student lounge, new carpet in the hallway, new seating benches, and charging outlets in the hallway, new computer equipment and furniture in one of the classrooms. More updating and renovation of the facility will be on the way next year.	LFSB Facility Usage 17 15 18 19 2013 2014 2015 2016 2017
6.1b- Maintain a student to full- time faculty ratio not greater than 50:1 at main campus	business students enrolled in the fall of each year and the number of full-time	The student to faculty ratio exceeded our target rate in two consecutive years of 2016 and 2017.	In 2016, two full time faculty retired and one transfer to another institution. In 2017, one faculty resigned due to medical reason and two new faculty were hired.	enrollment.	Student-to-Full-Time (FT) Faculty Ratio 43

students in student success and	workshops hosted by the offices of Student Success and Career	The student success activities and career development workshops in the fall of 2016 and 2017 were more than double of 2015.		The new initiatives to provide workshops and job fair have increased the total numbers of placement records from 42 in 2015 to 173 in 2016 and 243 in 2017. The next step is to expand the use of CUHired software to maintain the records and connect between students and potential employers.	38 35 26
	Measured by the new incoming undergraduate students as reported by the main University Admissions Office in the fall semester of each academic year	,		The student success coordinator has been working closely with the university admission office for recruitment efforts.	New Undergraduate Enrollments at the Main Campus 183 183 206 217 174 169 12FA 13FA 14FA 15FA 16FA 17FA
•	Measured by the course sections enrollment report from the Informer each semester after the Add / Drop period	at Main Campus is approximately double of that at the university level (16:1) and the adult/online education division (AOE). It is more than triple of the university	More faculty is need to reduce the class size especially that of the business core courses. Most business core courses are at the freshman and sophomore level, which is crucial to retain the business major students.	More faculty recruitment is on the way. On-campus faculty interviews will be scheduled in February and March, 2018.	Average Class Size (*University average 16) 50 46 48 34 33 34 13 12 13 17 18 10 MC_Bus Core MC_All AOE GR_All 15FA 16FA 17FA